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ISO 9001:2015 & ISO/IEC 27001:2013

(JAB. ZON BEBAS, JAB. DAGANGAN BERBAHAYA & JAB. TEKNOLOGI MAKLUMAT)

Ruj. Tuan:
Ruj. Kami: LPK:JOSC/600-14/1 Jld.3 (18)
Tarikh : 20 April 2022

DISTRIBUTION TO:

- I. ALL ON-DOCK DEPOT OPERATORS
- II. ALL OFF-DOCK DEPOT OPERATORS

Dear Sir,

**RESTRICTIONS AGAINST THE PRACTICE OF DEPOSIT COLLECTION BY
EMPTY CONTAINER DEPOT OPERATORS FROM HAULAGE COMPANIES**

We refer to the above subject and the SOP on Empty Container Pick Up / Drop off at Empty Container Depots in Port Klang which has been in force since 1 January 2022.

2. Port Klang Authority (PKA) has been receiving feedback from Haulage Operators on the high amounts of deposits being imposed by Empty Container Depot Operators in lieu of PKA's instruction to eliminate cash transactions at the depots (please refer to item 4.1 in the SOP).

3. In this regard, please be guided that it is against the policy and practice of PKA to permit any form of deposit collection for Haulage Companies opting for credit facilities at the depot for the collection of Depot Gate Charges (DGC). As such, all Empty Container Depot Operators are hereby instructed to:

- i. **Cease all deposit collections from Haulage Companies with immediate effect;**
- ii. **Refund all deposits collected from Haulage Companies within fourteen (14) working days from date of this letter.**

4. Alternately, all Empty Container Depot Operators are advised to utilize cashless platforms (e.g.: FPX, CLA DGC portal, etc.) for the purposes of DGC collection. **PKA also has no objection for Depot Operators whom which to continue providing credit terms to Haulage Companies without any deposit collected.**

5. As such, we seek the cooperation of all Empty Container Depot Operators to remove all requirements of any deposit collection from Haulage Operators. The extension of credit facilities offered by the Empty Depot Operators to the Haulage Operators are as a means of facilitating their operations as loyal and repeated customers creating a win-win situation for both parties and an avenue for mutual business growth as well as uplifting Port Klang's ports and logistics industry to greater heights.

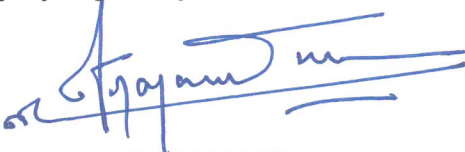
6. For further queries on this matter, please contact PKA's One Stop Centre at 03-3168 8211 ext. 2039 / 2040 / 2045 / 2047 or email onestopagency@pka.gov.my.

Thank you.

“WAWASAN KEMAKMURAN BERSAMA 2030”

“BERKHIDMAT UNTUK NEGARA”

Saya yang menjalankan amanah,



(V. VIJAYANDIARAN)

Asst. General Manager (Corporate & Development)
for General Manager
Port Klang Authority

mn/josc